

West Suffolk Fracture Prevention Service - REFERRAL CRITERIA

Patients who have experienced a low trauma fracture:

The West Suffolk Fracture Prevention Service (WS FLS) pro-actively case finds people who are registered with a West Suffolk GP and have experienced a low impact fracture e.g. from a slip, trip or fall (fragility fracture) integrating with the West Suffolk Hospital (WSH).

However, if you would like to refer a patient who has attended a different hospital, cannot give a clear history about their fracture or may be struggling to take their bone strengthening medication or non-compliant, then please refer to the WS FLS as per guidance below.

The service will accept referrals from any healthcare professional or community staff providing they can supply the relevant health information. Those referred need to be registered with a west Suffolk GP and agree to be referred. Referral by healthcare professionals should be made by completing the attached referral form.

Referrals can be sent either by:

1. wscgg.westsuffolkfls@nhs.net **OR**
2. Letter referrals to: The west Suffolk Fracture Prevention Service, Darbishire House, Lamdin Road, Bury St Edmunds, IP32 6NU

For telephone information and advice please contact either:

- Ann Hunt on 01284 718260
- Lesley Pilbrow on 01284 718261

Patients who have had a fall with NO fracture:

For patients that have experienced a fall without fracture, and you are concerned about their level of mobility, confidence levels, use of walking aids etc – please refer to the **Care Co-ordination Centre** in the normal way:

Tel: 0300 123 2425
Fax: 01473 276470/1/2/3/4