Agenda Item No. 8

Paper No. 4

Date of Meeting: 29 October 2015

From: Jo Finn, Lay Member for Patient and Public Engagement

1. Patient Revolution 2015
The Patient Revolution events for 2015 were held on 15 July at three towns in West Suffolk. Notes of the events have been recorded and a first report of action being taken is in preparation and will come to the Community Engagement Group for discussion.

2. Patient Participation Groups
Offers to improve communications and support from the CCG to Patient Participation Groups have not yielded much demand. The Chairman will write to all practice managers to remind them of the offer made and confirm the services that the CEG can organise.

3. Shared Decision Making: Patients in Partnership (PiP)
The PiP group met on 17 September to lead the development of the health system’s approach to Shared Decision Making. Representatives from the West Suffolk Hospital’s Health Coaching Trainers and from the Mental Health Trusts’ Recovery College outlined their work. The opportunities of integrating the work streams into the overall plan, and learning from the work so far undertaken, will prove helpful to the overarching CCG commitment to empower patients.

4. Sudbury Health Centre
The formal opening of the new health centre in Sudbury took place on Saturday 12 September. Lord Andrew Philips, son of the Chairman of the original West Suffolk Hospital Management Committee in 1948, cut the ribbon and declared the building open. The engagement work with the local community in Sudbury has been extensive and controversial over the 40 turbulent years that the scheme had been proposed. Only latterly has the community engagement been successful. There are many lessons that have been learnt about effective engagement in such situations and it is intended to pull together the lessons from this project that can be used to help future projects.

5. Engagement with providers
The potential for sharing some engagement activities with providers with regard to West Suffolk residents is to be explored. The aim would be to simplify engagement activities where there is potential overlap, to help avoid the Patients and Public being confused.

6. Audit
The team undertook an audit of engagement activity during the summer: the results are attached and have been reported to the Governing Body.

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