



integrated working

## GOVERNING BODY

<b>Agenda Item No.</b>	<b>17</b>
<b>Reference No.</b>	<b>WSCCG 19-70</b>
<b>Date.</b>	<b>27 November 2019</b>

<b>Title</b>	<b>2019 Emergency Planning Resilience and Response (EPRR) Core Standards Audit.</b>	
<b>Lead Chief Officer</b>	Lisa Nobes – Chief Nursing Officer	
<b>Author(s)</b>	Chris Chapman – Emergency Planning and Resilience Manager	
<b>Purpose</b>	To inform the Governing Body regarding the outcome of the 2019 EPRR Audit	
<b>Applicable CCG Clinical Priorities:</b>		
1.	Develop clinical leadership	
2.	Demonstrate excellence in patient experience & patient engagement	
3.	Improve the health & care of older people	
4.	Improve access to mental health services	
5.	Improve health & wellbeing through partnership working	
6.	Deliver financial sustainability through quality improvement	
<b>Action required by Governing Body:</b>		
To note the EPRR Core Standards return for the West Suffolk CCG.		

## **1. Purpose**

- 1.1 The purpose of this paper is to note the CCGs rating with relation to Emergency Preparedness, Resilience and Response as part of the annual EPRR assurance process.

## **2. Background**

- 2.1 On 9 July 2019 NHS England wrote to Accountable Emergency Officers outlining the expectations for the 2019/20 Emergency Preparedness, Resilience and Response [EPRR] assurance process. This is the means by which NHS England obtains assurance that NHS funded organizations are sufficiently able to respond to emergencies.
- 2.2 There are 43 EPRR Core standards applicable to CCGs, the 19/20 assurance audit also contained a deep dive of 16 standards looking at our response to severe weather and long term adaptation. The deep dive standards do not contribute to the overall rating the CCG receives.

## **3. Assurance Audit Rating**

- 3.1 For 2019/20 the CCG has assessed itself as 'Substantial compliant' [green] in all the core standard areas, and is required to publish this fact in the annual report as we are fully compliant with 42 of 43 standards. The 1 standard where we are partially compliant relates to infectious disease planning for which we have an action plan in place to reach full compliance by December 2019.
- 3.2 The deep dive in to our Severe weather planning showed that we have a number of plans and procedures to manage and mitigate the impacts of severe weather on the CCGs activities. It was decided that it would be better if we were to bring these together into one severe weather plan which is why we choose to show ourselves as partially compliant. In respect to longer term climate change adaptation this will be considered by the risk forum in the future with input from facilities.
- 3.3 The assurance audit is peer reviewed and moderated by the EPRR team from NHSE. Although fully compliant a number of areas where improvements could be made to enhance our resilience. A copy of this action plan has been included with this paper for reference.
- 3.4 Overall in our providers returns were positive. The table below summarises the responses from each provider. This years audit had new standards relating to interoperability that EEAST have an action plan in place for and are making progress to improve.
- 3.5 This year CareUK is being reviewed nationally by the NHS England as they are a national provider. The National EPRR team rated CareUK as not compliant however significant progress has been made over the last 12 months and an action plan is in place to continue the process.

Trust Name	Compliance level 18-19	Compliance Level 19-20	Work Programme in place
Ipswich & East Suffolk CCG	Full	Substantial	Yes
West Suffolk CCG	Full	Substantial	Yes
West Suffolk FT	Substantial	Substantial	Yes
ESNEFT (Ipswich, Colchester and Suffolk Community Care)	Full	Substantial	Yes
Norfolk & Suffolk FT	Substantial	Partial	Yes
Care UK	Not Compliant	Not Compliant	yes
East of England Ambulance Service	Substantial	Substantial	Yes
E-ZEC (Private Ambulance)	Substantial	Substantial	Yes

#### 4. **Public Engagement**

4.1 The outcome of the Core Standards Audit must be published within the CCG Annual Report.

#### 5. **Accountable Officers**

5.1 Lisa Nobes – Chief Nursing Officer and Accountable Emergency Officer

#### 6. **Recommendation**

6.1 The Governing Body is asked to note the result of the EPRR Core Standards Audit and attached action plan.

# Emergency Planning Resilience and Response 2019 Core Standards review

Ipswich and East Suffolk CCG

West Suffolk CCG

# Headlines

- The Ipswich and East Suffolk CCG was assessed as substantially compliant over all having been assessed as fully compliant in 42 of the 43 core standards and partially compliant in 1 core standard.
  - The CCG is currently developing an infectious disease outbreak plan to compliment the Public Health England Plan and MOU that we are signed up to.
  - The CCG will be fully compliant against the core standards by December 2019 following the completion of the outbreak plan.
- Overall the picture in Suffolk is good with the majority of providers substantially or fully compliant.
- This years Deep Dive looked at severe weather and climate change adaptation. The CCG has severe weather plans, we have rated ourselves as partially compliant and have programed work to consolidate and improve our plans.

# Key Activities in the last year

Since the last Core Standards Review the CCG has implemented the following:

- Quarterly training for our Silver and Gold officers.
- Via the Emergency Planning and Resilience Manager relaunched the Local Health Resilience Partnership working group to take a collaborative approach to EPRR.
- Attended a number of multiagency and health specific exercises.
- Incorporated Business Continuity into the CCG Risk Forum as well as linking EPRR intelligence into the QSAF process.
- Built closer links with NHSE EPRR teams to provide a regional input to our preparedness activities.

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Overall assessment:										
Ref	Domain	Standard	Detail	Evidence - examples listed below	Organisation Evidence	Self assessment RAG Red (not compliant) = Not compliant with the core standard. The organisation's EPR04 work programme shows compliance will not be reached within the next 12 months. Amber (partially compliant) = Not compliant with core standard. However, the organisation's EPR04 work programme demonstrates sufficient evidence of progress and an action plan to achieve full compliance within the next 12 months. Green (fully compliant) = Fully compliant with core standard.	Action to be taken	Lead	Timescale	Comments
16	Duty to maintain plan	infectious disease	In line with current guidance and legislation, the organisation has effective arrangements in place to respond to an infectious disease outbreak within the organisation or the community it serves, covering a range of diseases including High Consequence Infectious Diseases such as Viral Haemorrhagic Fever. These arrangements should be made in conjunction with Infection Control teams, including supply of adequate PFP3 and PPE trained individuals commensurate with the organisational risk.	Arrangements should be: - current - in line with current national guidance - in line with risk assessment - tested regularly - signed off by the appropriate mechanism - shared appropriately with those required to use them - outline any equipment requirements - outline any staff training required	Plan in progress of being completed following commissioning of provider to provide outbreak services. Signed up to the PHE MOU in 2018. The plan being written is to support the delivery of this in conjunction with a commissioned provider. Follow PHE Communicable Disease plan.	Partially compliant	following a provider being commissioned to provide outbreak response. The infectious disease plan will be finalised and rolled out to across the organisation.	Chris Chapman / Julia Shields	31st December 2019	
7	Severe Weather response	Assessment	The organisation has arrangements to assess the impact of National Severe Weather Warnings (including Met Office Cold and Heatwave Alerts, Daily Air Quality Index and Flood Forecasting Centre alerts) and takes predefined action to mitigate the impact of these where necessary.	The organisations arrangements are clear in how it will assess all weather warnings. These arrangements should identify the role(s) responsible for undertaking these assessments and the predefined triggers and action as a result.	COG Flood plan, COGs receive heat and cold alerts along with Met Office adviser emails. National Severe Weather warning information reviewed by EPRM.	Partially compliant	COG Severe Weather plan to written to include action cards for severe weather warnings.	Chris Chapman	December 2019	
10	Severe Weather response	Warning and Informing	The organisation's communications arrangements include working with the LRF and multiagency partners to warn and inform, before and during, periods of Severe Weather, including the use of any national messaging for Heat and Cold.	The organisation has within it arrangements documented roles for its communications teams in the event of Severe Weather alerts and or response. This includes the ability for the organisation to issue appropriate messaging 24/7. Communications plans are clear in what the organisations will issue in terms of severe weather and when.	Comms available 24/7. EPR04 policy to support comms role.	Fully compliant	need to document comms roles clearly within newly written Severe Weather Plan.	chris chapman	December 2019	
14	Severe Weather response	Exercising	The organisation has exercised its arrangements (against a reasonable worst case scenario), or used them in an actual severe weather incident response, and they were effective in managing the risks they were exposed to. From these event lessons were identified and have been incorporated into revised arrangements.	The organisation can demonstrate that its arrangements have been tested in the past 12 months and learning has resulted in changes to its response arrangements.	Organisation responded to the Beest from the East in March 2018. Since then we have not run a separate severe weather exercise.	Partially compliant	Incorporate a Severe Weather ts scenario into an on call training session. Met Office attending September on call training session to brief silver and golds on NSWWS.	Chris Chapman	December 2019	
16	Long term adaptation planning	Risk assess	Are all relevant organisations risks highlighted in the Climate Change Risk Assessment are incorporated into the organisations risk register.	Evidence that there is an entry in the organisations risk register detailing climate change risk and any mitigating actions	Not considered within our risk register.	Partially compliant	To be considered within organisational Risk Forum for inclusion within our risk register.	Tony Buckle	December 2019	

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